

October 5, 2021

Dear Valued Partner,

On September 30, 2021 MECTA Corporation and its affiliate, Balance Point LLC, voluntarily filed for Chapter 11 protection in the U.S. Bankruptcy Court for the District of Delaware.

This was a planned filing to further enhance the long term viability of MECTA. MECTA will be utilizing the Bankruptcy Process to pursue a chapter 11 reorganization so that MECTA and its affiliate can emerge and continue to provide the life-saving devices for patients suffering from debilitating mental illness.

We are open for business, and we expect day-to-day operations to continue uninterrupted. We anticipate moving through this process as quickly and efficiently as possible to emerge a stronger organization.

As part of the bankruptcy process, we are required to distribute certain legal documents to you over the course of the case. You may have already received some documents, including the notices from the Bankruptcy Court and the Notice of Chapter 11 Bankruptcy Case (also called the Notice of Commencement). The Notice of Commencement serves as formal notification of the filing of the cases and provides information about upcoming deadlines.

The Notice of Commencement is mailed to a wide range of MECTA's stakeholders, including all employees, retirees, and vendors and suppliers, among others. You do not need to respond to the Notice of Commencement or take any additional steps, but you may wish to consult with an attorney to understand your rights.

For up-to-date information regarding the bankruptcy process, go to our restructuring website at <https://cases.stretto.com/BalancePoint>. You can also speak with someone for additional bankruptcy-related information by calling our toll-free domestic number (855.771.3742) or if located internationally, (949.208.7897).

We genuinely appreciate your support for the past 40 years and look forward to serving you for many years to come.

Best regards,



Adrian Kettering  
Vice President  
MECTA Corporation