

# **Emails from Celsius Regarding Account and Withdrawal Issues**

**Parish Pearson**

**Celsius Bankruptcy Claim | Case No. 22-10964 (MG)**

**Submitted on: 2/8/2025**

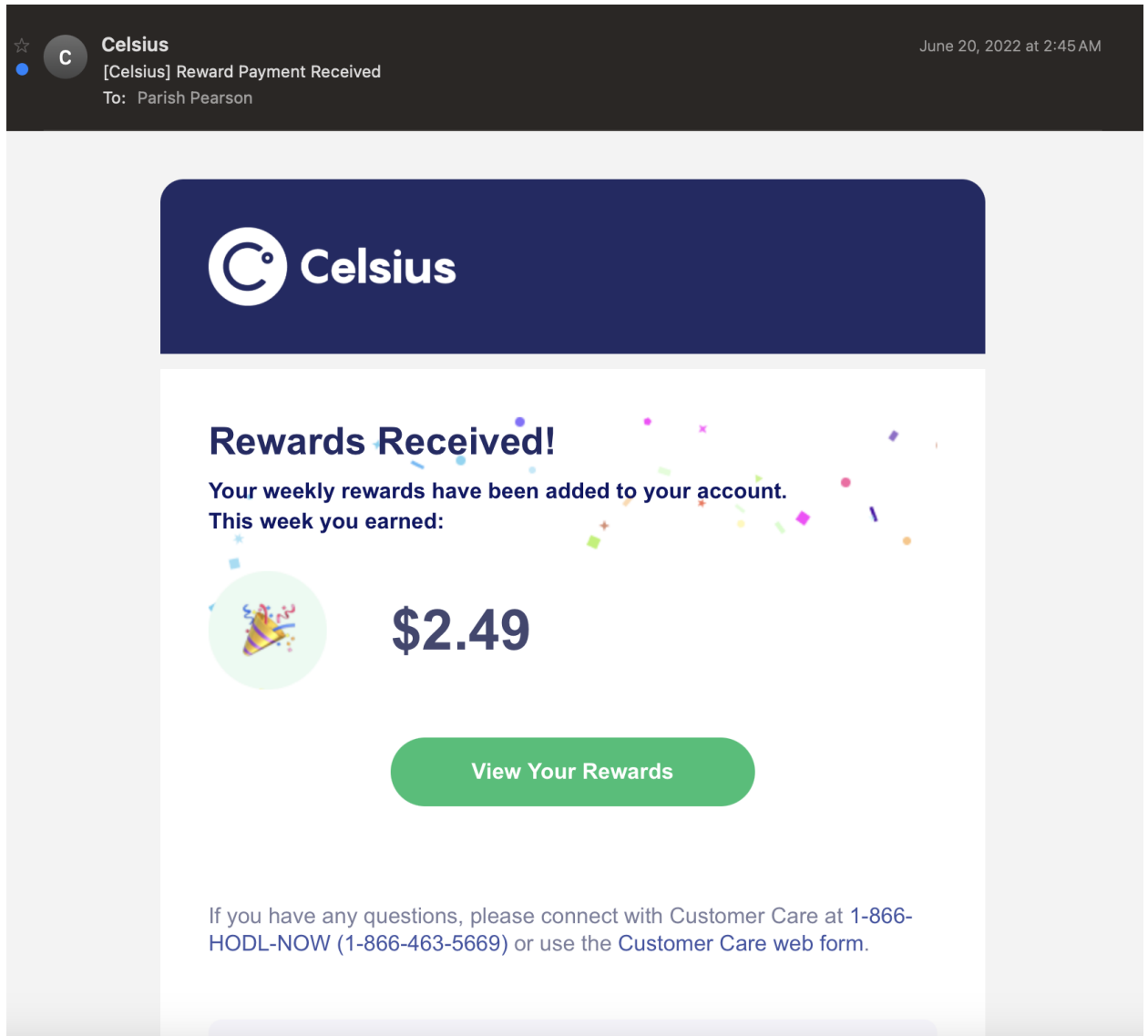
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### Celsius Interest Rewards Stopped Abruptly

The following document contains email correspondence between Celsius Network and myself, Parish Pearson, regarding my account, staking rewards, and withdrawal issues. These emails serve as evidence that I was blocked from accessing my funds, was misled about my ability to withdraw, and did not receive the full balance I was owed before Celsius filed for bankruptcy. Each email is labeled and explained below.

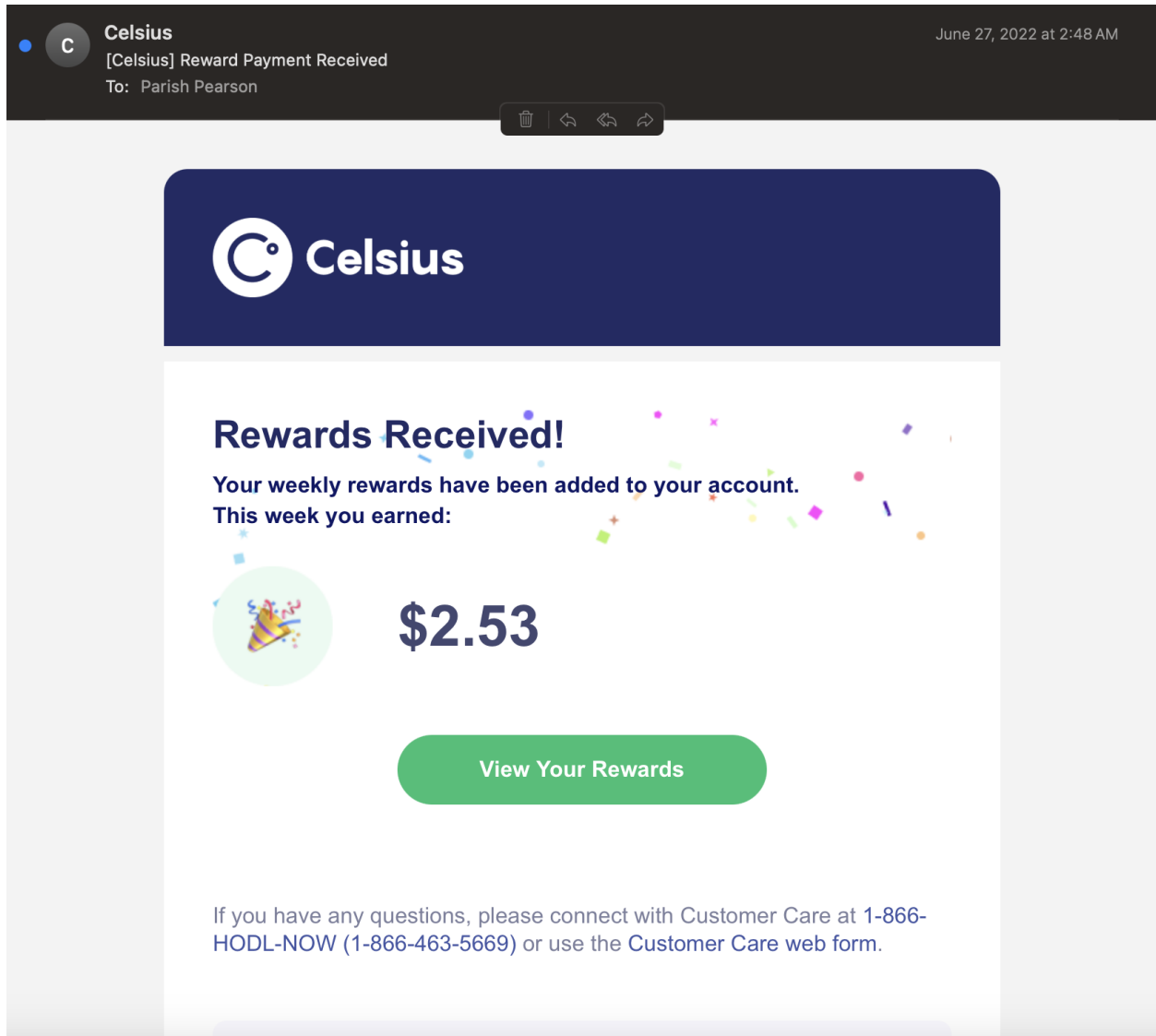
#### Email #1: Celsius Interest Reward Confirmation

- **Date:** 6/20/2022
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** This email confirms that I was earning staking rewards before Celsius blocked access.



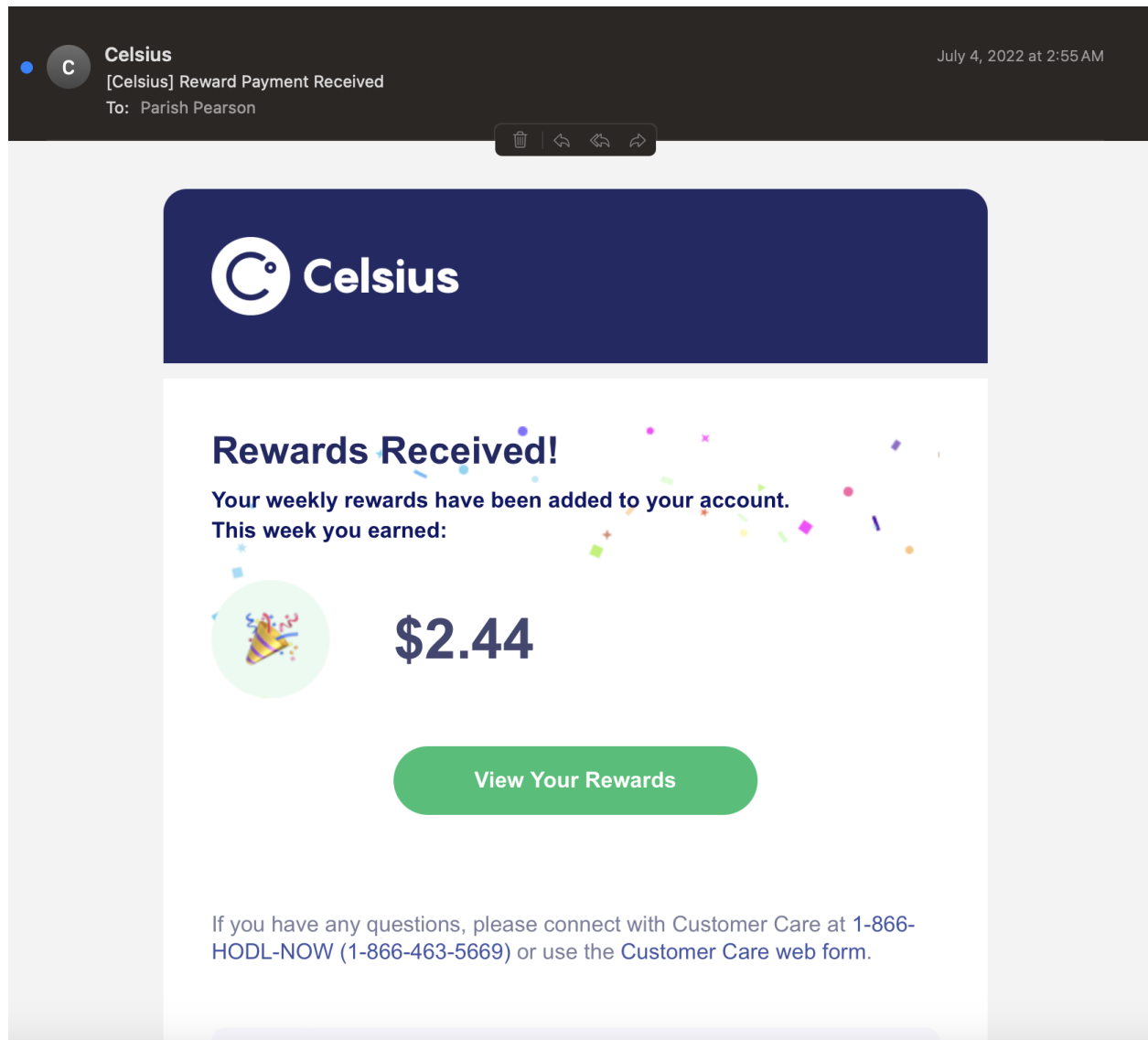
**Email #2: Celsius Interest Reward Confirmation**

- **Date:** 6/27/2025
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** Continued proof that Celsius was regularly depositing staking rewards.



**Email #3: Celsius Interest Reward Confirmation**

- **Date:** 7/4/2022
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** This shows that Celsius maintained payments until they suddenly stopped.



**Email #4: Celsius Interest Reward Confirmation (Final Email Before Rewards Stopped)**

- **Date:** 7/11/2022
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** This was the last interest reward email I received. After this, Celsius stopped paying out rewards without warning, preventing me from withdrawing my funds.

C

**Celsius**  
[Celsius] Reward Payment Received  
To: Parish Pearson

July 11, 2022 at 2:34 AM



## Rewards Received!

Your weekly rewards have been added to your account.  
This week you earned:



**\$2.55**

[View Your Rewards](#)

If you have any questions, please connect with Customer Care at 1-866-HODL-NOW (1-866-463-5669) or use the [Customer Care web form](#).

### Celsius Blocked My Account but Logged False Access Attempts

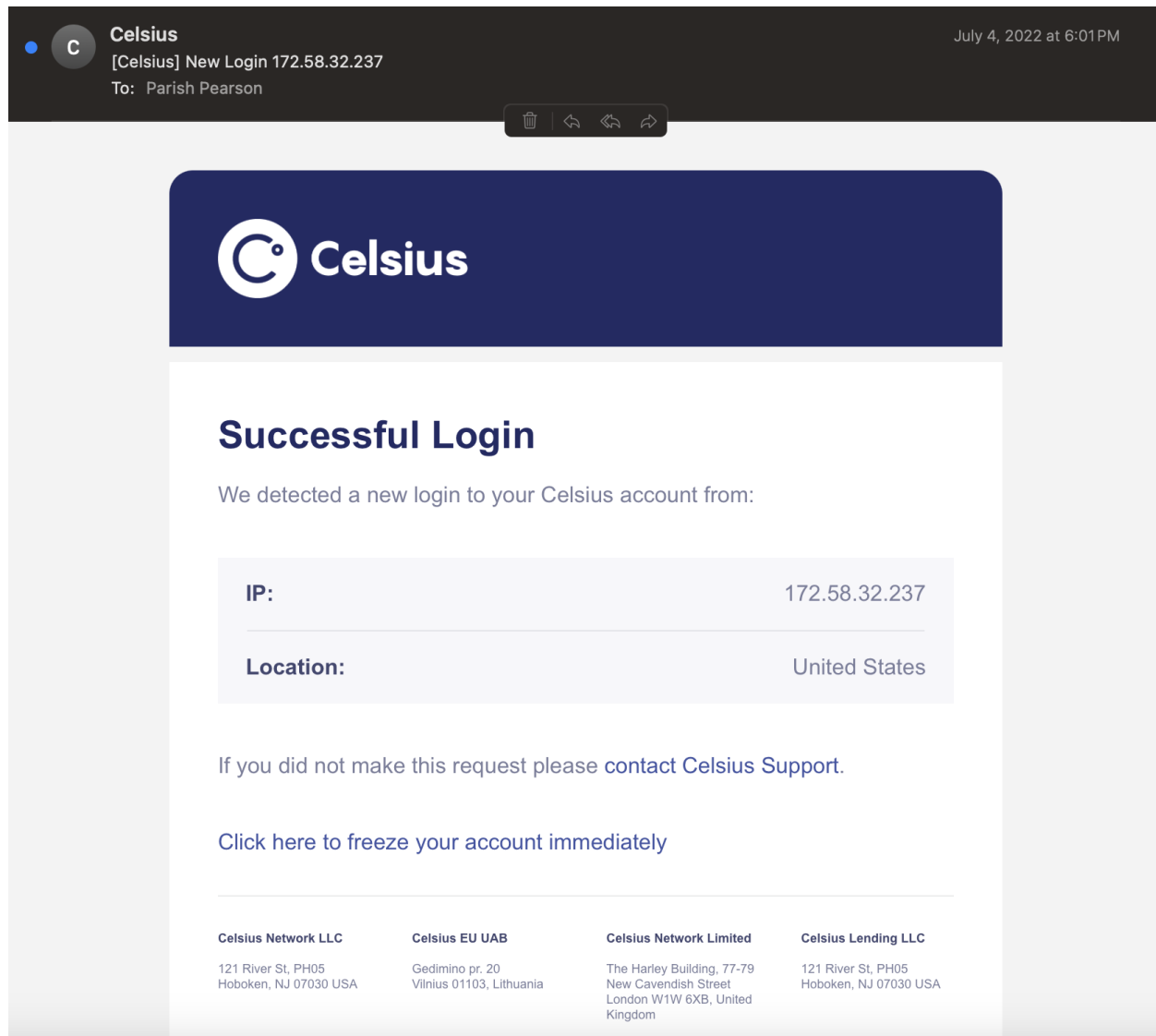
The following emails demonstrate that Celsius **falsely logged "successful" logins on 7/4/22**, even though I was unable to access my account. Additionally, the last known reward payment occurred on **7/11/22**, further confirming that my funds were active on the platform before Celsius blocked withdrawals. This evidence supports my claim that:

- I was **denied access to my account** and could not withdraw my funds.
- Celsius falsely recorded login attempts to misrepresent account access.
- My claim amount should reflect **all the funds I was prevented from withdrawing**.

### Email #1: False "Successful Login" Email

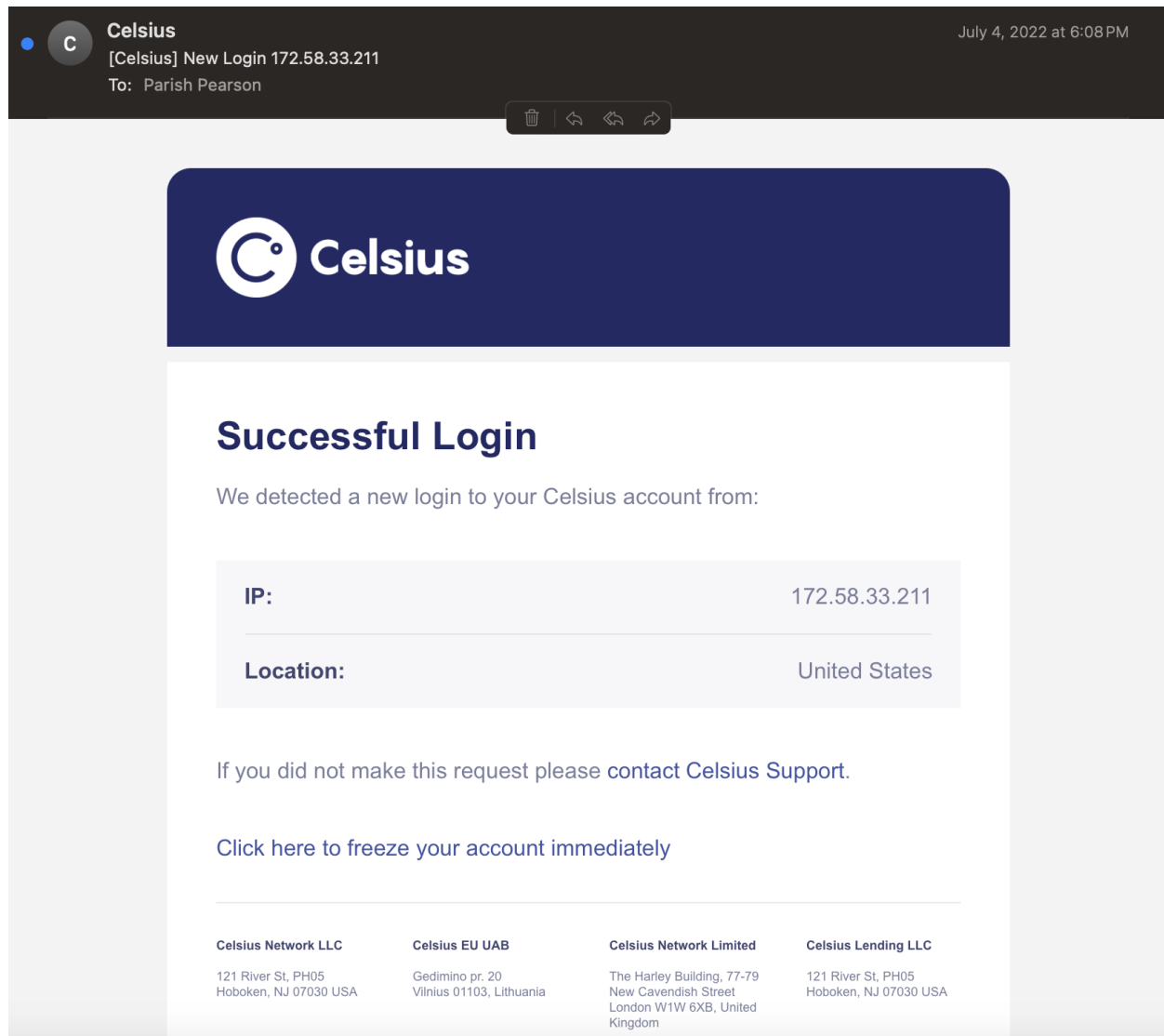
- **Date:** July 4, 2022 6:01PM
- **Subject:** "Your Celsius Account Was Accessed Successfully"
- **Description:** This email states that I successfully logged into my Celsius account. However, I was **unable to access my account**, proving that Celsius falsely recorded my login attempts.





## Email #2: Second False "Successful Login" Email

- **Date:** July 4, 2022 6:08PM
- **Subject:** "Your Celsius Account Was Accessed Successfully"
- **Description:** This second email again states that I successfully logged in, which is false. This shows a pattern of misrepresentation by Celsius.



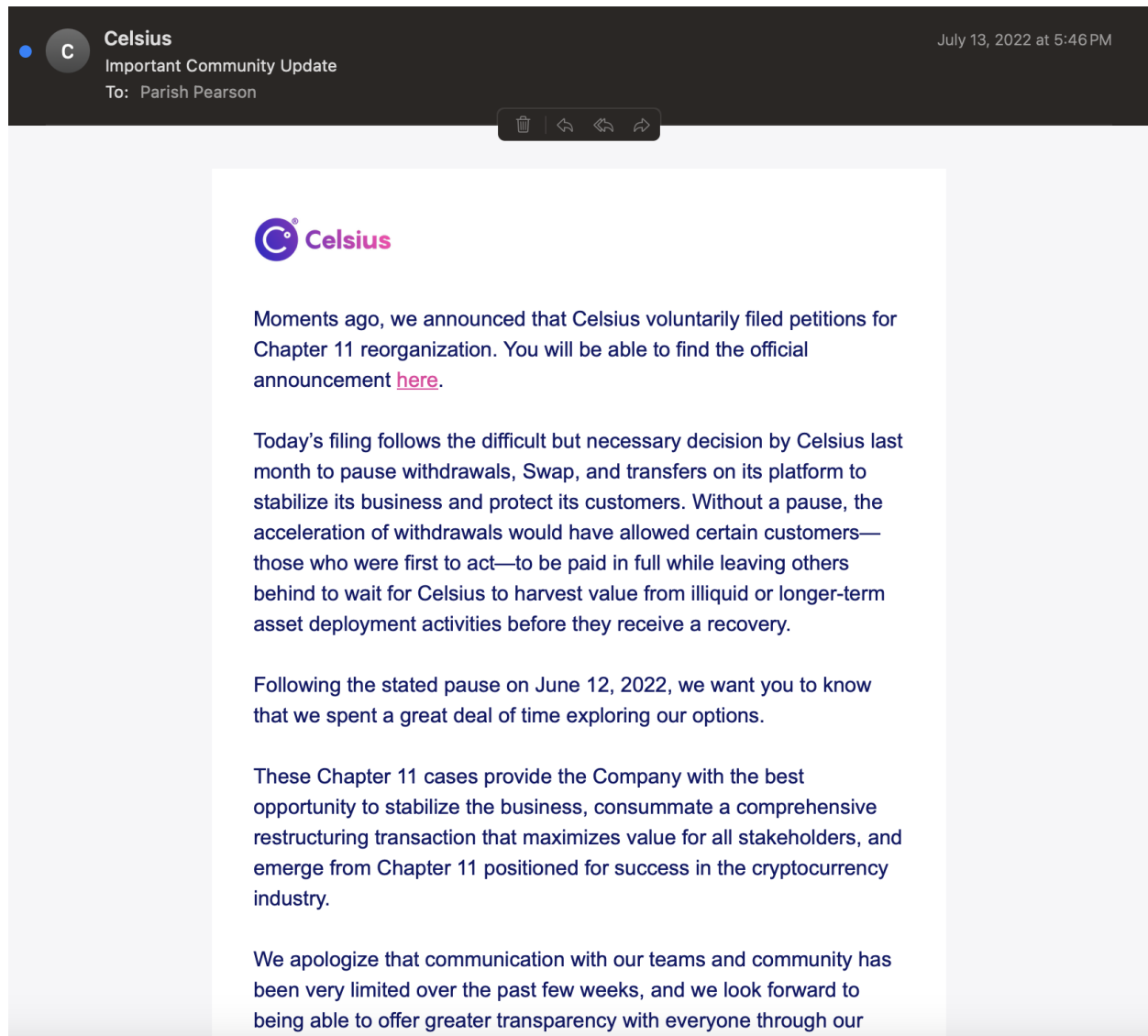
**The combination of these emails proves the following:**

- 1. I was denied access to my account despite Celsius claiming otherwise.**
- 2. Celsius falsely logged login attempts** to misrepresent my ability to access my funds.
- 3. My funds remained in Celsius until at least July 11, 2022,** as shown by the last staking reward email.
- 4. I was misled and prevented from withdrawing my assets,** which means my claim amount should reflect the **full balance that I was unable to access** before the company went bankrupt.

## Celsius' Sudden Bankruptcy Announcement (Proof That I Was Misled & Denied Access)

### Email #4: "Important Community Update" from Celsius (Bankruptcy Announcement)

- **Date:** July 13, 2022 5:46PM
- **Subject:** "Important Community Update – Celsius Files for Chapter 11"
- **Description:** This email was sent **only two days after my last staking reward was issued (7/11/22)** and confirms that Celsius **suddenly filed for Chapter 11 bankruptcy, blocking all withdrawals.** This means I was **actively earning rewards** but was **never given a fair opportunity to withdraw my funds.**



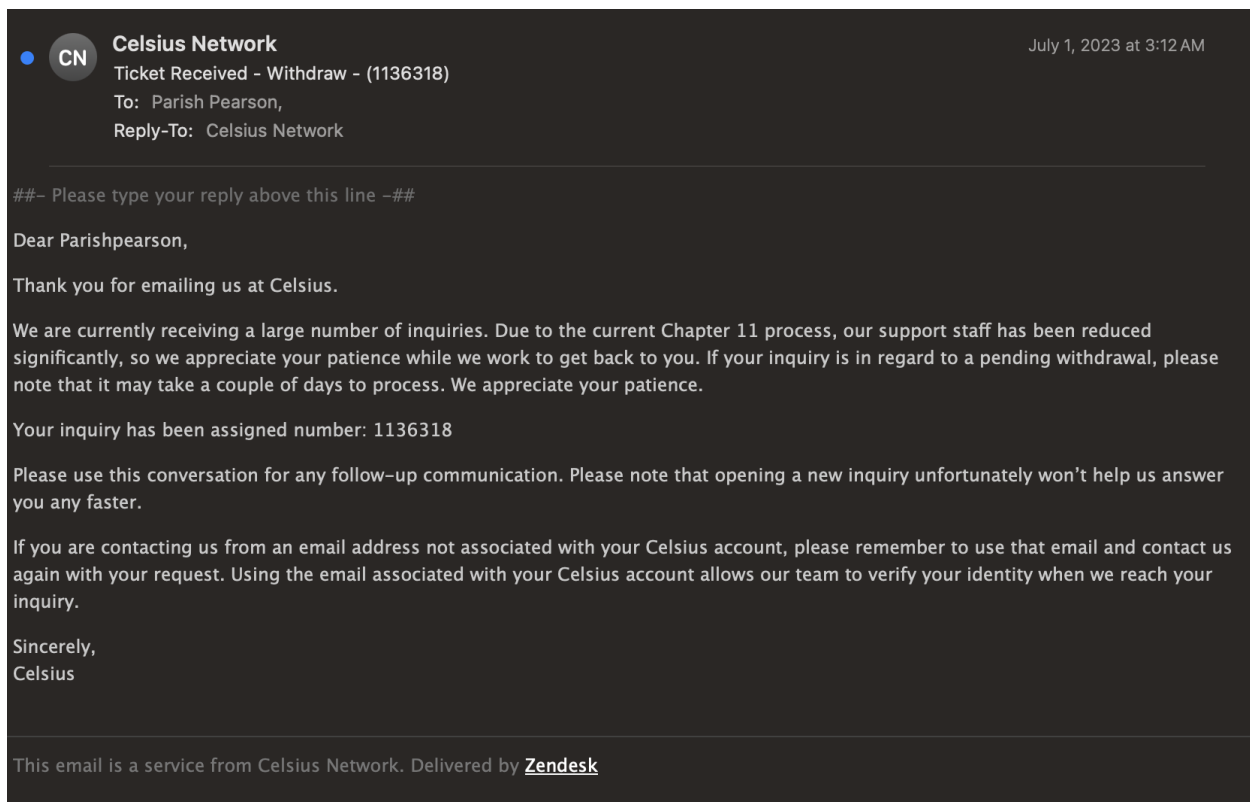
**The combination of these emails proves the following:**

- 1. I was actively earning rewards on 7/11/22, confirming that my funds were still in Celsius.**
- 2. Two days later, on 7/13/22, Celsius suddenly announced their bankruptcy and froze all withdrawals.**
- 3. I was denied a fair chance to withdraw my crypto before they filed for bankruptcy.**
- 4. Celsius misled users by continuing to pay rewards while internally preparing for bankruptcy.**
- 5. My claim amount should reflect my full balance that was locked before I could withdraw.**

## Withdrawal Support Ticket from Celsius (Proof That My Withdrawal Was Denied)

### Email #5: Celsius Withdrawal Support Ticket (Denied Withdrawal Request)

- **Date:** July 1, 2023
- **Subject:** "Withdrawal Support Ticket - Pending Withdrawal Request"
- **Description:** This support ticket confirms that I attempted to withdraw my funds on **July 1, 2023, nearly a year after Celsius' bankruptcy**. Despite my efforts, my **withdrawal request was never processed**. This shows that **Celsius still held my funds but refused to release them**, reinforcing that my claim should reflect my **full balance**.



## Why This Evidence Matters

The combination of these emails proves the following:

1. I was actively earning rewards on 7/11/22, proving my funds were still in Celsius.
2. On 7/13/22, Celsius suddenly announced their bankruptcy, blocking all withdrawals.
3. Celsius falsely claimed I successfully logged in on 7/4/22, even though I couldn't access my account.

- 4. I continued trying to withdraw my funds, but my 7/1/23 withdrawal support request was never honored.**
- 5. Celsius knowingly trapped customer funds while misleading users about accessibility.**
- 6. My claim amount should reflect my full balance at the time of account lock, including all staked assets and earned rewards.**

## Alex Mashinsky's Guilty Plea to Fraud Charges

### Article 1:

- **Publication Date:** December 3, 2024
- **Headline:** "Celsius founder Alex Mashinsky pleads guilty to fraud charges"
- **Summary:** Alex Mashinsky, founder and former CEO of Celsius Network, pleaded guilty to two counts of fraud, admitting to misleading customers and manipulating the value of Celsius's proprietary crypto token. He faces up to 30 years in prison, with sentencing scheduled for April 8, 2025.
- **Source:** Reuters
- **Link:** <https://www.reuters.com/technology/celsius-founder-alex-mashinsky-intends-plead-guilty-two-fraud-counts-2024-12-03/>

### Article 2:

- **Publication Date:** December 3, 2024
- **Headline:** "Founder of failed crypto lending platform Celsius Network pleads guilty to fraud charges"
- **Summary:** Alexander Mashinsky admitted to commodities and securities fraud, including manipulating the price of Celsius's proprietary crypto token and selling his own tokens at inflated prices, pocketing approximately \$48 million before the company declared bankruptcy in 2022.
- **Source:** apnnews.com
- **Link:** [apnnews.com](https://apnnews.com)

### Article 3:

- **Publication Date:** December 3, 2024
- **Headline:** "Celsius founder Alex Mashinsky pleads guilty in fraud case"
- **Summary:** Alex Mashinsky admitted to misleading investors about Celsius's financial health and using customer funds to manipulate the value of the company's digital token CEL. He agreed to forfeit \$48 million and faces up to 30 years in prison.
- **Source:** ft.com
- **Link:** [https://www.ft.com/content/f53d9f5d-e690-4dce-b816-214a83452647?utm\\_source=chatgpt.com](https://www.ft.com/content/f53d9f5d-e690-4dce-b816-214a83452647?utm_source=chatgpt.com)

