

## Emails from Celsius Regarding Account and Withdrawal Issues

**Parish Pearson**

**Celsius Bankruptcy Claim | Case No. 22-10964 (MG)**

**Submitted on: 2/8/2025**

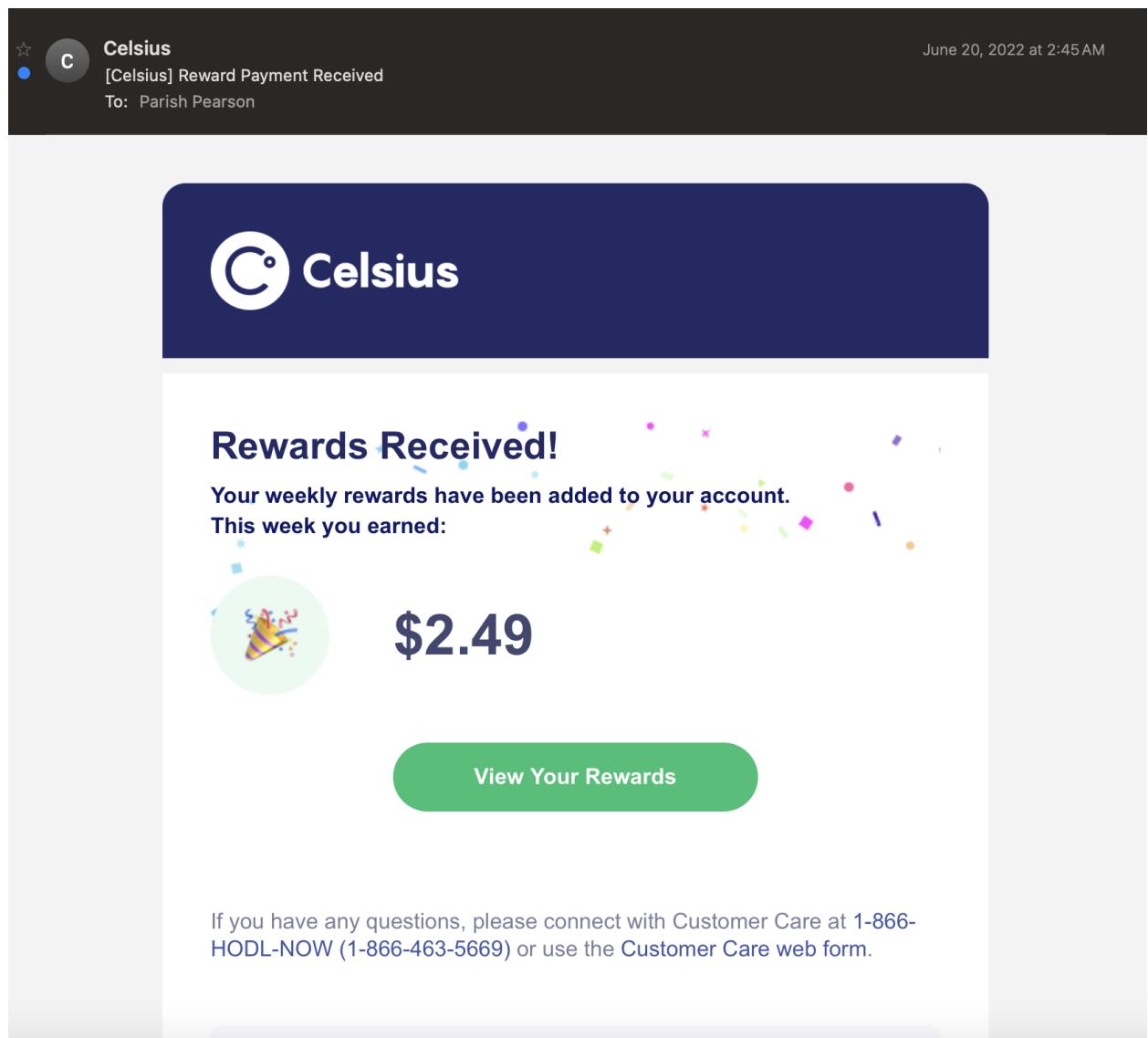
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## Celsius Interest Rewards Stopped Abruptly

The following document contains email correspondence between Celsius Network and myself, Parish Pearson, regarding my account, staking rewards, and withdrawal issues. These emails serve as evidence that I was blocked from accessing my funds, was misled about my ability to withdraw, and did not receive the full balance I was owed before Celsius filed for bankruptcy. Each email is labeled and explained below.

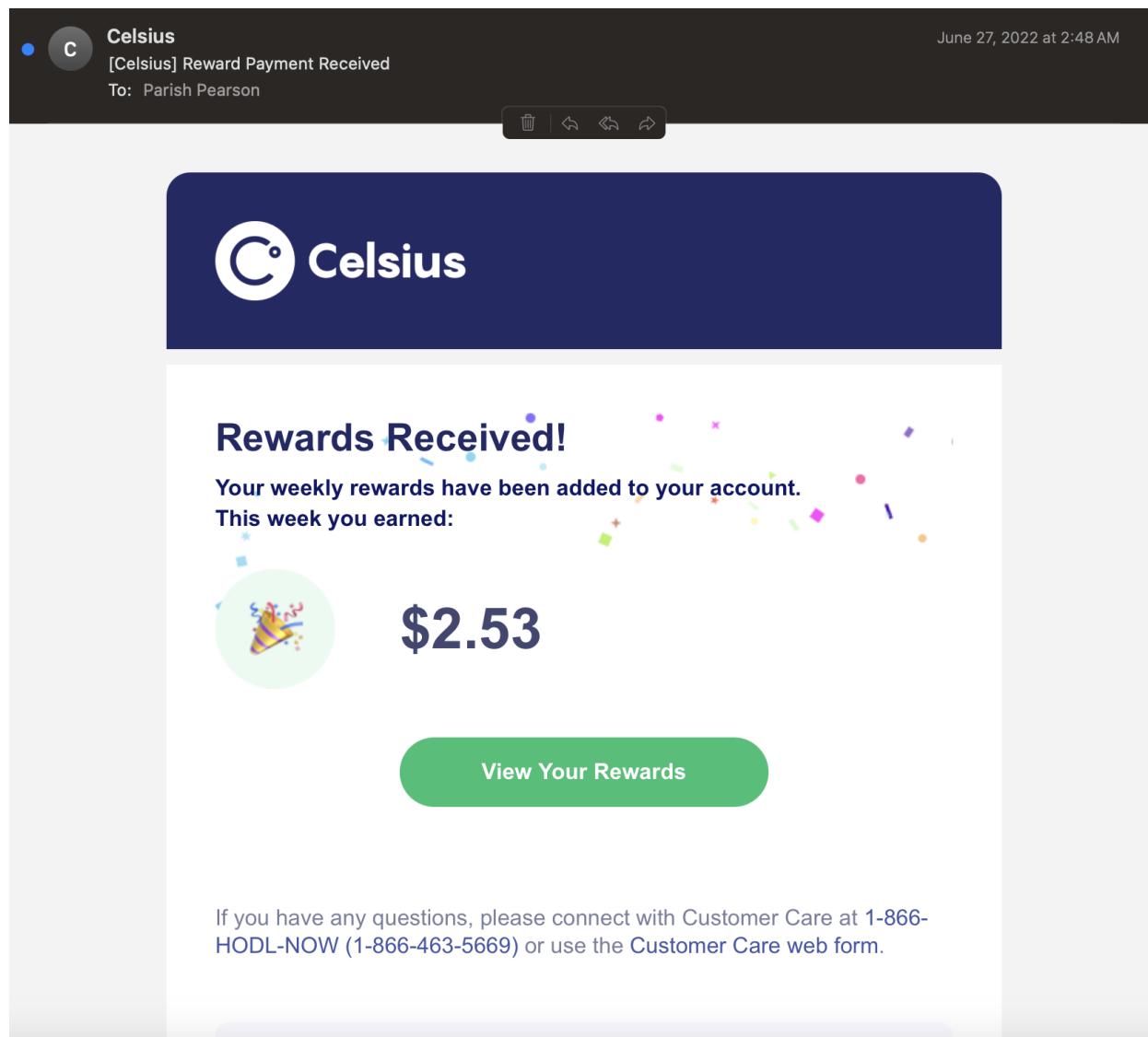
### **Email #1: Celsius Interest Reward Confirmation**

- **Date:** 6/20/2022
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** This email confirms that I was earning staking rewards before Celsius blocked access.



### Email #2: Celsius Interest Reward Confirmation

- **Date:** 6/27/2025
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** Continued proof that Celsius was regularly depositing staking rewards.



### Email #3: Celsius Interest Reward Confirmation

- **Date:** 7/4/2022
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** This shows that Celsius maintained payments until they suddenly stopped.

● C Celsius

[Celsius] Reward Payment Received

To: Parish Pearson

July 4, 2022 at 2:55 AM

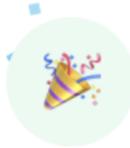


**Celsius**

**Rewards Received!**

Your weekly rewards have been added to your account.

This week you earned:



**\$2.44**

[View Your Rewards](#)

If you have any questions, please connect with Customer Care at 1-866-HODL-NOW (1-866-463-5669) or use the [Customer Care web form](#).

#### Email #4: Celsius Interest Reward Confirmation (Final Email Before Rewards Stopped)

- **Date:** 7/11/2022
- **Subject:** "Celsius Interest Reward Earned"
- **Description:** This was the last interest reward email I received. After this, Celsius stopped paying out rewards without warning, preventing me from withdrawing my funds.

● C Celsius

[Celsius] Reward Payment Received

To: Parish Pearson

July 11, 2022 at 2:34 AM



## Rewards Received!

Your weekly rewards have been added to your account.

This week you earned:



**\$2.55**

[View Your Rewards](#)

If you have any questions, please connect with Customer Care at 1-866-HODL-NOW (1-866-463-5669) or use the [Customer Care web form](#).

### Celsius Blocked My Account but Logged False Access Attempts

The following emails demonstrate that Celsius **falsely logged "successful" logins on 7/4/22**, even though I was unable to access my account. Additionally, the last known reward payment occurred on **7/11/22**, further confirming that my funds were active on the platform before Celsius blocked withdrawals. This evidence supports my claim that:

- I was **denied access to my account** and could not withdraw my funds.
- Celsius falsely recorded login attempts to misrepresent account access.
- My claim amount should reflect **all the funds I was prevented from withdrawing**.

#### Email #1: False "Successful Login" Email

- **Date:** July 4, 2022 6:01PM
- **Subject:** "Your Celsius Account Was Accessed Successfully"
- **Description:** This email states that I successfully logged into my Celsius account. However, I was **unable to access my account**, proving that Celsius falsely recorded my login attempts.

● Celsius  
[Celsius] New Login 172.58.32.237  
To: Parish Pearson

July 4, 2022 at 6:01PM



## Successful Login

We detected a new login to your Celsius account from:

|           |               |
|-----------|---------------|
| IP:       | 172.58.32.237 |
| Location: | United States |

If you did not make this request please [contact Celsius Support](#).

[Click here to freeze your account immediately](#)

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|  |   |   |  |
|--|---|---|--|
| Celsius Network LLC<br>121 River St, PH05<br>Hoboken, NJ 07030 USA | Celsius EU UAB<br>Gedimino pr. 20<br>Vilnius 01103, Lithuania | Celsius Network Limited<br>The Harley Building, 77-79<br>New Cavendish Street<br>London W1W 6XB, United Kingdom | Celsius Lending LLC<br>121 River St, PH05<br>Hoboken, NJ 07030 USA |
|--|---|---|--|

### Email #2: Second False "Successful Login" Email

- **Date:** July 4, 2022 6:08PM
- **Subject:** "Your Celsius Account Was Accessed Successfully"
- **Description:** This second email again states that I successfully logged in, which is false. This shows a pattern of misrepresentation by Celsius.

● Celsius  
[Celsius] New Login 172.58.33.211  
To: Parish Pearson

July 4, 2022 at 6:08 PM



## Successful Login

We detected a new login to your Celsius account from:

|           |               |
|-----------|---------------|
| IP:       | 172.58.33.211 |
| Location: | United States |

If you did not make this request please [contact Celsius Support](#).

[Click here to freeze your account immediately](#)

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|  |   |  |  |
|--|---|--|--|
| Celsius Network LLC<br>121 River St, PH05<br>Hoboken, NJ 07030 USA | Celsius EU UAB<br>Gedimino pr. 20<br>Vilnius 01103, Lithuania | Celsius Network Limited<br>The Harley Building, 77-79<br>New Cavendish Street<br>London W1W 6XB, United<br>Kingdom | Celsius Lending LLC<br>121 River St, PH05<br>Hoboken, NJ 07030 USA |
|--|---|--|--|

**The combination of these emails proves the following:**

- I was denied access to my account despite Celsius claiming otherwise.**
- Celsius falsely logged login attempts** to misrepresent my ability to access my funds.
- My funds remained in Celsius until at least July 11, 2022**, as shown by the last staking reward email.
- I was misled and prevented from withdrawing my assets**, which means my claim amount should reflect the **full balance that I was unable to access** before the company went bankrupt.

Celsius' Sudden Bankruptcy Announcement (Proof That I Was Misled & Denied Access)

**Email #4: "Important Community Update" from Celsius (Bankruptcy Announcement)**

- **Date:** July 13, 2022 5:46PM
- **Subject:** "Important Community Update – Celsius Files for Chapter 11"
- **Description:** This email was sent **only two days after my last staking reward was issued (7/11/22)** and confirms that Celsius **suddenly filed for Chapter 11 bankruptcy, blocking all withdrawals**. This means I was **actively earning rewards** but was **never given a fair opportunity to withdraw my funds**.

●  Celsius  
Important Community Update  
To: Parish Pearson

July 13, 2022 at 5:46 PM

 Celsius

Moments ago, we announced that Celsius voluntarily filed petitions for Chapter 11 reorganization. You will be able to find the official announcement [here](#).

Today's filing follows the difficult but necessary decision by Celsius last month to pause withdrawals, Swap, and transfers on its platform to stabilize its business and protect its customers. Without a pause, the acceleration of withdrawals would have allowed certain customers—those who were first to act—to be paid in full while leaving others behind to wait for Celsius to harvest value from illiquid or longer-term asset deployment activities before they receive a recovery.

Following the stated pause on June 12, 2022, we want you to know that we spent a great deal of time exploring our options.

These Chapter 11 cases provide the Company with the best opportunity to stabilize the business, consummate a comprehensive restructuring transaction that maximizes value for all stakeholders, and emerge from Chapter 11 positioned for success in the cryptocurrency industry.

We apologize that communication with our teams and community has been very limited over the past few weeks, and we look forward to being able to offer greater transparency with everyone through our

**The combination of these emails proves the following:**

- 1. I was actively earning rewards on 7/11/22, confirming that my funds were still in Celsius.**
- 2. Two days later, on 7/13/22, Celsius suddenly announced their bankruptcy and froze all withdrawals.**
- 3. I was denied a fair chance to withdraw my crypto before they filed for bankruptcy.**
- 4. Celsius misled users by continuing to pay rewards while internally preparing for bankruptcy.**
- 5. My claim amount should reflect my full balance that was locked before I could withdraw.**

## Withdrawal Support Ticket from Celsius (Proof That My Withdrawal Was Denied)

### Email #5: Celsius Withdrawal Support Ticket (Denied Withdrawal Request)

- **Date:** July 1, 2023
- **Subject:** "Withdrawal Support Ticket - Pending Withdrawal Request"
- **Description:** This support ticket confirms that I attempted to withdraw my funds on **July 1, 2023, nearly a year after Celsius' bankruptcy**. Despite my efforts, my **withdrawal request was never processed**. This shows that **Celsius still held my funds but refused to release them**, reinforcing that my claim should reflect my **full balance**.

● **CN** Celsius Network July 1, 2023 at 3:12 AM

Ticket Received - Withdraw - (1136318)

To: Parish Pearson,  
Reply-To: Celsius Network

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##- Please type your reply above this line -##

Dear Parishpearson,

Thank you for emailing us at Celsius.

We are currently receiving a large number of inquiries. Due to the current Chapter 11 process, our support staff has been reduced significantly, so we appreciate your patience while we work to get back to you. If your inquiry is in regard to a pending withdrawal, please note that it may take a couple of days to process. We appreciate your patience.

Your inquiry has been assigned number: 1136318

Please use this conversation for any follow-up communication. Please note that opening a new inquiry unfortunately won't help us answer you any faster.

If you are contacting us from an email address not associated with your Celsius account, please remember to use that email and contact us again with your request. Using the email associated with your Celsius account allows our team to verify your identity when we reach your inquiry.

Sincerely,  
Celsius

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This email is a service from Celsius Network. Delivered by [Zendesk](#)

## Why This Evidence Matters

### The combination of these emails proves the following:

1. **I was actively earning rewards on 7/11/22, proving my funds were still in Celsius.**
2. **On 7/13/22, Celsius suddenly announced their bankruptcy, blocking all withdrawals.**
3. **Celsius falsely claimed I successfully logged in on 7/4/22, even though I couldn't access my account.**

- 4. I continued trying to withdraw my funds, but my 7/1/23 withdrawal support request was never honored.**
- 5. Celsius knowingly trapped customer funds while misleading users about accessibility.**
- 6. My claim amount should reflect my full balance at the time of account lock, including all staked assets and earned rewards.**

## Alex Mashinsky's Guilty Plea to Fraud Charges

### Article 1:

- **Publication Date:** December 3, 2024
- **Headline:** "Celsius founder Alex Mashinsky pleads guilty to fraud charges"
- **Summary:** Alex Mashinsky, founder and former CEO of Celsius Network, pleaded guilty to two counts of fraud, admitting to misleading customers and manipulating the value of Celsius's proprietary crypto token. He faces up to 30 years in prison, with sentencing scheduled for April 8, 2025.
- **Source:** Reuters
- **Link:** <https://www.reuters.com/technology/celsius-founder-alex-mashinsky-intends-plead-guilty-two-fraud-counts-2024-12-03/>

### Article 2:

- **Publication Date:** December 3, 2024
- **Headline:** "Founder of failed crypto lending platform Celsius Network pleads guilty to fraud charges"
- **Summary:** Alexander Mashinsky admitted to commodities and securities fraud, including manipulating the price of Celsius's proprietary crypto token and selling his own tokens at inflated prices, pocketing approximately \$48 million before the company declared bankruptcy in 2022.
- **Source:** apnnews.com
- **Link:** [apnnews.com](https://apnnews.com)

### Article 3:

- **Publication Date:** December 3, 2024
- **Headline:** "Celsius founder Alex Mashinsky pleads guilty in fraud case"
- **Summary:** Alex Mashinsky admitted to misleading investors about Celsius's financial health and using customer funds to manipulate the value of the company's digital token CEL. He agreed to forfeit \$48 million and faces up to 30 years in prison.
- **Source:** ft.com
- **Link:** [https://www.ft.com/content/f53d9f5d-e690-4dce-b816-214a83452647?utm\\_source=chatgpt.com](https://www.ft.com/content/f53d9f5d-e690-4dce-b816-214a83452647?utm_source=chatgpt.com)

