



UNITED STATES BANKRUPTCY COURT  
DISTRICT OF MASSACHUSETTS

In re:

VANTAGE TRAVEL SERVICES, INC.,

Debtor.

Chapter 11

Case No. 23-11060-JEB

**Order**

**MATTER:**

[#1 Chapter 11 Voluntary Petition filed by Vantage Travel Service, Inc.](#)

The Court has received emails, letters and faxes from individual consumers who are creditors of the above debtor, Vantage Travel Service, Inc. (“Vantage”). The communications raise a wide range of questions and issues by individuals regarding their claims or the bankruptcy. The Court appreciates that individuals may be unfamiliar with the bankruptcy process and may require further information. But the Court can only consider matters properly brought before it in accordance with the procedural rules, after notice to all parties. To avoid ex parte communications (which are communications with only one party), the Court does not respond to individual letters, emails or faxes.

For information, individuals may contact the parties in the case, including counsel for the Debtor, Vantage, the United States Trustee, or the Consumer Privacy Ombudsman. Their information is set forth on the Court’s website at <https://www.mab.uscourts.gov/creditor-information>. In addition, the Debtor’s Claims and Noticing Agent, Stretto, maintains a website with case information at <https://cases.stretto.com/Vantage>. Copies of the pleadings are available through the Court’s electronic document system, PACER, or on the website maintained by Stretto.

Nothing in this order precludes an individual from filing pleadings to oppose relief requested by another party or from filing a motion to request an order of the Court. However, individuals who represent themselves are required to comply with the rules and orders regarding pleadings and notice to other parties.

If an individual seeks to oppose a motion filed by a party, including the Debtor, the individual must prepare a separate written document which includes the caption listed on this order, identifies the motion that is being opposed, and explains the reasons why the motion should be denied. The written document must be signed by the individual and filed

with the Court. Information on how to file pleadings is available on the Court's website at <https://www.mab.uscourts.gov/creditor-information>. The individual must provide copies of the document to counsel to the Debtor and other parties and file another document known as a certificate of service that confirms the other parties have received copies. Service on the Debtor and other parties who have appeared may occur through the Court's electronic notice system.

If an individual requests an order from the Court not related to a pending motion, the individual must file a separate motion. The motion must be a separate written document which includes the caption listed on this order, sets forth the relief the individual seeks, and explains the reasons why the motion should be granted. The motion must be signed, filed with the Court, served on other parties, and accompanied by a certificate of service as described above.

Because the Court cannot respond to individual communications (including letters, emails and faxes), the Clerk is directed to return any such communications with a copy of this Order.

Dated: July 18, 2023

By the Court,

A handwritten signature in black ink, appearing to read "Janet E. Bostwick". The signature is written in a cursive style with a large initial "J".

Janet E. Bostwick  
United States Bankruptcy Judge