

## Vendor and Supplier FAQ

### **1. What determines whether an invoice is “prepetition” or “postpetition”?**

The indicator is when the goods were received, or services were rendered. “Prepetition” means before the filing of the petition commencing the Chapter 11 case. “Postpetition” means after the filing.

### **2. Why can’t vendors/suppliers be paid for goods received/services rendered to Z Gallerie before the filing?**

Under the Bankruptcy Code, which is U.S. federal law, Century 21 is prohibited from making any payments to vendors or suppliers for goods received or services rendered prior to the Chapter 11 filing absent Bankruptcy Court approval. Treatment of these “prepetition” obligations will generally be determined at the conclusion of the Chapter 11 case.

### **3. Will vendors/suppliers/service providers be paid for goods received/services rendered to Z Gallerie after the filing?**

Yes, goods received, or services rendered after the filing date will be paid.

### **4. I have a claim. What do I do?**

In due course, you will receive materials with instructions on how to submit your claim to Stretto, Z Gallerie’s noticing and claims agent. In the meantime, vendors/suppliers may contact our dedicated call center at 949.570.9040 (Toll-Free) or 888.959.0776 (International), visit <https://cases.stretto.com/DBHI>, or email [teamdirectbuy@stretto.com](mailto:teamdirectbuy@stretto.com) with any questions.

### **5. What if I have more questions about the Chapter 11 filing?**

For information about DBHI’s Chapter 11 case, including access to Court documents and information about the claims process, please visit <https://cases.stretto.com/DBHI>. You can also call our dedicated call center at 949.570.9040 (Toll-Free) or 888.959.0776 (International), or email [teamdirectbuy@stretto.com](mailto:teamdirectbuy@stretto.com)