

Vendor Letter

SUBJECT: DirectBuy Home Improvement, Inc. dba Z Gallerie bankruptcy

We deeply value the business relationship we have shared with you over the years, and it is with the respect for that relationship that we must inform you of a significant development at Z Gallerie.

Today, Z Gallerie has taken an important step to stabilize its business. We announced a process to improve our financial position. As a part of the process, Z Gallerie has voluntarily filed for protection under Chapter 11 of the U.S. Bankruptcy Code. This is a restructuring of our business to improve our short-term and long-term financial health. We have obtained financing to help us through this process. It protects our ability to continue to operate as usual, bringing inspiration and the extraordinary throughout the home for our customers.

We understand the impact that this action may have on your business, and we sincerely apologize for any inconvenience it may cause. However, we want to assure you that we have taken proactive steps to mitigate the impact on our relationship with you.

Here's what you need to know:

- We have secured a credit line that will allow us to continue making payments for goods and services received after the petition date.
- Z Gallerie will continue to operate and serve our customers. We do not expect this announcement to negatively impact our relationship with them and as such, we plan to continue doing business with your company.

Please feel free to reach out to [contact person] at [contact person email] if you have any questions.

Thank you for your continued partnership and support as we work through this process. We look forward to a successful future working together once we have navigated this new chapter in our company's history.

Best regards,

Shin Kim
Z Gallerie