



FAQs for Guests of Tocaya Regarding Voluntary Chapter 11 Bankruptcy:

- 1. What does the voluntary Chapter 11 bankruptcy filing mean for the restaurants I frequent?** The Chapter 11 filing is part of our effort to restructure and strengthen our finances. At this time, we have no intention of closing any restaurants. All locations will remain open and continue to operate our business as normal.
- 2. Will there be any changes to the menu or dining experience?** No. We will continue to provide the food and hospitality you have come to expect.
- 3. How can I continue to support the restaurant chain during this challenging time?** Your support means the world to us as we navigate through this process. Continuing to dine with us, ordering takeout, delivery or catering, and spreading the word to friends and family are all ways you can help support us during this time.
- 4. What happens to my loyalty rewards or gift cards?** Your loyalty rewards and gift cards remain valid and can still be used at our restaurants at this time. Any changes required by the Court will be communicated via our website. We value your loyalty and will continue to honor these benefits as usual.
- 5. How can I stay informed about any changes or updates regarding the restaurants?**
We'll strive to keep our guests informed through various channels, including our website, social media and email newsletters. Be sure to follow us on your preferred platform to stay updated on any developments or changes. For additional information, including:
 - Case information
 - Court updates
 - Dates & Timelines
 - Company communications
 - Contact Information

Please visit: Cases.stretto.com/onetable

Or call: 855.513.4115 (Toll Free) & 707.302.6128 (International)

Or email: OneTableInquiries@stretto.com